

File No.: 2026-507

August 11, 2026

By Email: [REDACTED]

Dear [REDACTED]

Re: **Request for Access to Records under the Freedom of Information and Protection of Privacy Act (the "Act")**

I am responding to your request of June 8, 2026 under the *Freedom of Information and Protection of Privacy Act* for:

Record of a single registration-level extract in Excel format for the Aquatics learn-to-swim levels (Preschool levels, Swimmer 1 through Swimmer 10, and the Swim Patrol levels) with one row per registration and the following columns:

- 1. Customer ID (the internal ActiveNet customer number, used only to identify which registrations belong to the same participant);**
- 2. Activity / level name (e.g., "Swimmer 3");**
- 3. Season and year, or the activity start date; and**
- 4. Facility (optional, if it exports without extra effort).**

Date range: January 1, 2022 to December 31, 2025.

All responsive records are attached.*

*Please note, the Customer ID in the responsive records has been anonymized in order to preserve the protection of personal information, and has been formatted to convey repeat customers. Additionally, Park Board staff have advised that the 2022 data is incomplete and available data has been provided.

Under Part 5 of the Act, you may ask the Information & Privacy Commissioner to review any matter related to the City's response to your FOI request by writing to: Office of the Information & Privacy Commissioner, info@oipc.bc.ca or by phoning 250-387-5629.

If you request a review, please provide the Commissioner's office with: 1) the request number (2026-507); 2) a copy of this letter; 3) a copy of your original request; and 4) detailed reasons why you are seeking the review.

Yours truly,

■■■■■■■■■■ FOI Case Manager, for

[Signed by ■■■■ ■■■■]

Siân Madsen, MA, MAS
Acting Director, Access to Information & Privacy

If you have any questions, please email us at foi@vancouver.ca and we will respond to you as soon as possible. You may also contact 3-1-1 (604-873-7000) if you require accommodation or do not have access to email.

Encl. (Response Package)

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